

16 Hickory Cove Villa

Hilton Head Island, S.C.

- Villa has keyless entry front door which self locks. Please make sure door is shut and door is locked when leaving. If you have any problems please call **Parie (203) 966-5821**.
- Outside front exterior closet is open and has some beach items for Villa guests. Please place any used items back before you check out.
- BBQ gas may be purchased at the General Store.
- Trash days are Tuesday and Thursday. All trash must be in the provided cans for collection.
- **Please be energy wise!** Turn off exterior and interior lights when not in use.
- Carpeting on stairwell and upper floor is new (12/2007); **please remove your shoes** on the lower floor. Vacuum is located in the upper floor closet.
- Washing machine may crawl from the wall if unbalanced during its cycle. **Please use door stop** to keep the door open. If door is closed and washer crawls you will not be able to open it.
- Especially during summer months, bugs are prevalent. If you **keep doors closed and use screen doors** it will lessen the likelihood that any will find there way into the Villa.
- To control the humidity in the unit during summer months, please use **bathroom exhaust fans** during bathing.
- During summer months, **do not set the thermostat below 72 degrees**. Setting it lower will not cool the unit down any further. It will only over work the system, eventually cause it to freeze up and render it useless which will result in a service call. Each system is serviced before the summer and tested each week by the maid service before new guest check-in.
- We have just updated the Villa in December 2007 at significant expense and have plans for the future. Please treat it as your own.

The Villa has brochure information for local attractions, restaurant, shopping and golfing guides which can also be found all around town. Please leave Villa information in the unit so all guests can utilize the information. Please feel free to leave comments, recommendations or suggestion in the brochures for future guests.

Beach paths are located along the road you entered on. You can also drive over to the Dunes House or call the free shuttle service which will take you anywhere within the Palmetto Dunes/Shelter Cove areas.

There are two complex pools for guest use during summer months. One is straight out the front door behind the Villas across the street and the other is next to the Tennis Center.

Palmetto Outfitters has bike rentals. They have free drop off and pick up at the Villa.

We hope you enjoy your stay,

Parie and Peter

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Hilton Head Island, SC

IMPORTANT INFORMATION

Please call (203) 966-5821 if you have any questions concerning your accommodations or with EMERGENCIES SUCH AS AC/HEAT/PLUMBING.

CHECK OUT TIME: 10:00 AM so we are able to get ready for the next guest. Your promptness is appreciated.

PHONE: Local calling service is available and free.

AIR CONDITIONING: When using the air conditioning please close all doors and windows. Please DO NOT set the thermostat BELOW 72; doing so would cause the unit to freeze up and you may be liable for the service call. The accommodations will not cool down any faster by taking the thermostat below 72.

LINENS: Extra bedding for each room is in the closet areas.

WASHER/DRYER: Washer will travel if load becomes extremely unbalanced. Because of the size of the room, if laundry room door is shut and washer travels **YOU WILL NOT BE ABLE TO OPEN THE DOOR.** Either leave the door open during its cycle or unlock the outside laundry room door for your protection. Locksmith fee to open outside door will be at your expense.

OUTSIDE CLOSET: Has some beach accessories for your use. Please replace all items after usage.

BBQ: Was recently purchased. We do not guarantee amount of propane in the tank. There are facilities on the island to refill as needed during your stay.

MEDICAL EMERGENCIES: Services are available at the Hilton Head Hospital, located on the north end of the island. The emergency room is always open, EMERGENCY NUMBER is 911.

TRASH PICK-UP: Trash is picked up twice a week and must be in the units trash cans.

RESORT DIRECTORY

Arthur Hills Clubhouse	(843) 785-1140
George Fazio Clubhouse	(843) 785-1130
Trent Jones Clubhouse	(843) 785-1136
Trent Jones Grille	(843) 785-1165
Palmetto Dunes General Store	(843) 842-2507
Palmetto Dunes Outfitters	(843) 785-2449
Security	(843) 785-1120
Shelter Cove Marina Store	(843) 842-7001
Tennis Center Pro Shop	(843) 785-1152

Villa Location Map



Palmetto Dunes Entrance, Queens Folly Road off Highway 278. Follow the signs on your right to the Pass Office. You will be given an entry pass for your length of stay. Proceed to the round about entering through the North Gate. Haul Away will be your first left. Cross the bridge to Hickory Cove Villas. Address is clearly indicated on the front of the unit which backs the golf course.

Please remember this is our family home and treat it as if it were yours! Please do not remove furniture or linens from the residence. We truly hope your visit to the island is relaxing and enjoyable.