

16 Hickory Cove Villa

Hilton Head Island, S.C.

RENTAL AGREEMENT

RESERVATION PAYMENT

A payment of \$_____ was received on/or is enclosed

today (mm/dd/yy) _____

Your stay from _____ to _____ are officially reserved.

Total Accommodations with tax and maid fee is \$_____.*

Your remaining balance including tax and maid fee is \$_____.*

The balance of the rental payment is due on or before 30 days prior to check-in. If the remaining balance is not received 30 days prior to the beginning of your anticipated stay, the booking will be cancelled and the deposit forfeited for non payment.

PAYMENT

We accept payment by credit card (Visa or MasterCard) in writing or over the phone. When you receive your statement your charge will appear as *Pie Squared*. We require a valid credit card number on file as a security deposit to cover damages. Please contact us within 12 hours of your arrival date to report any prior problems or damage in the Villa. Your cooperation will help us keep the Villa in as best condition possible for yourself and future guests.

CREDIT CARD AUTHORIZATION: I understand and consent to the use of the credit card provided without original signature on the charge slip, that a photocopy or fax of this agreement will serve as an original, and that this Credit Card Authorization cannot be revoked and will not terminate until 60 days after leased premises are vacated. I understand that any damages to the Villa during my occupancy may be charged to the below card account number.

Please charge my account _____\$. (if 0 then below information for damage security)

Account number _____

Expiration Date: _____

Name as it appears on card: _____

Security number on back of card: _____

Billing address of card: _____
(if same as home please enter same)

Signature

Payment in full must be received on or before 30 days of arrival.

CANCELATIONS

If you cancel more than 30 days before check-in, your deposit will be returned

If you cancel 30 days or less before check-in, you will forfeit your deposit.

The first day of the rental, there will be no refunds for any reason.

No credit will be given for shortened stays due to late arrival or early departure for any reason.

No cancellations due to weather.

RENTAL AGREEMENT

Upon receiving your initial deposit and a signed and dated copy of the Rental Agreement, a rental confirmation will be mailed/e-mailed to you.

Once we receive full payment for your reservation, you will be given the keyless entry code the week of your check-in.

HOUSEKEEPING

When you arrive, the home will be clean and set up with linens and as a courtesy we have included the following list of starter supplies to accommodate the appropriate amount of guests:

- Bath towels, hand towels, wash clothes, paper towels, and napkins
- Dishwasher soap, hand soap, toilet paper, laundry soap and softener
- **Beach Towels:** Please bring your own, these are not provided. **Equipment:** some beach equipment may be available in the exterior closet.

This is a non-smoking villa. You are permitted to smoke outdoors on the deck. Butts are to be disposed of properly and not left anywhere on the property. Any violation of the smoking policy will incur a \$150.00 fine and if additional cleaning is necessary to remove smoke odours from the house and/or linens, costs will be charged to your credit card.

Telephone service is local and emergency only. Long distance calls can be made with a calling card or credit card.

Check-in time is no earlier than 4 pm ET. There is only a 6 hour window to completely clean, disinfect and set up for the next guests. Please respect this work schedule. If you arrive early you are free to use the amenities provided by the Palmentto Dunes complex but do **NOT** enter the Villa early. Allow our cleaning service time and space to prepare the Villa for you. If our cleaning service reports to us that they are impeded in their ability to clean you will be billed an additional \$150 on your enclosed account number.

Checkout time is no later than 10 am ET the day you are scheduled to leave. We must be able to enter the home at 10 a.m. If you do not vacate the premises on time, you will be charged \$50.00 an hour up to the second hour and then one (1) additional night's stay for time exceeding second hour.

Checkout procedures: Prior to checkout, all dishes should be washed and put away. Beds may be left unmade and sheets and pillowcases left on. Towels should be placed in bathrooms. Make sure all doors and windows are locked and shut.

We will not be liable or responsible for personal items left behind, lost or stolen. If you leave an item after checking out and wish to have it returned, call us as soon as possible and we will arrange for shipment. We will inform you of the shipping cost and with your approval, charge your credit card to cover the expense.

Please remember that anything that goes down the drain goes right into the watershed and is absorbed by the environment. DO NOT USE LIQUID PLUMBER OR THESE TYPES OF PRODUCTS. These products stay in the sewer system and pollute the watershed.

ADDITIONAL TERMS

You must be 25 years of age to rent this home and provide proof of age, if requested.

The Villa has a maximum occupancy of eight (8) guests. Renters who exceed the occupancy limit and falsify occupancy information at the time of reservation are subject to eviction.

RV's, Trailers, Boats and Motorcycles are not allowed in any plantation or villas complex.

Furnishings in the villa are NOT to be removed, moved or rearranged.

House parties are strictly prohibited and grounds for immediate eviction.

Illegal substances are strictly prohibited and grounds for immediate eviction.

There is an abundance of wildlife in the area. Guests are to respect nature and take care to guard themselves and their guests as appropriate.

Any exceptions to the rules and regulations as written here, must be approved in writing by owner in advance.

Rates, terms and conditions are subject to change without notice.

Force Majeure. There may be circumstances beyond our control and contemplation, in which the property might not be available for your booking. Examples of these include (but are not limited to) destruction of or severe damage to the property. In the event of *Force Majeure*, we will do our best to make alternative arrangements for you where possible. If we cannot, or if the alternative arrangements are not acceptable to you, then we will refund all monies paid. This will be the full extent of our liability to you in such circumstances, and we will not be responsible for any other costs connected with any such cancellation, howsoever arising.

I HAVE READ AND UNDERSTAND THE RULES AND REGULATIONS. I CERTIFY THAT I AM AT LEAST 25 YEARS OF AGE AND THAT I WILL BE HELD RESPONSIBLE FOR THE CARE OF THIS PROPERTY BEING RENTED UNDER MY NAME. I ACCEPT FULL RESPONSIBILITY FOR DAMAGES OR EXTRA CLEANING CHARGES, SHOULD THEY BE DISCOVERED DURING OR AFTER DEPARTURE.

Print Name:			e-mail or mail to pc@16hickorycove.net www.16hickorycove.net (203) 966-5821
Address:			
City:	State:	Zip Code:	
Phone:	Email:		
Signature:			

*If you have not received final totals from us please leave these lines blank. You will receive a final payment confirmation after receipt of this contract (fees will be based on published rates in our VRBO listing).